

How to find a network provider

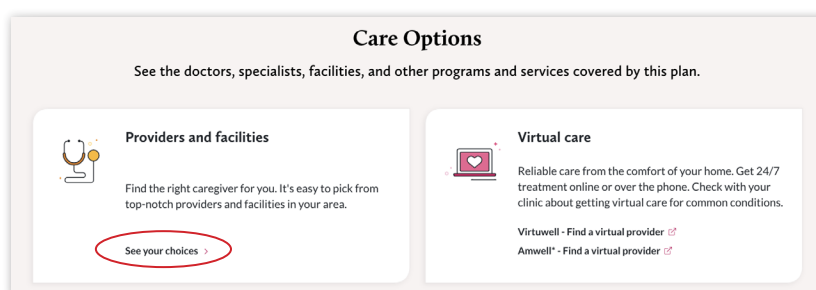


Provider search made easy

When you're looking for a health care provider, there's a lot to consider. Is the provider in my network? Is the location close to home or work? Our online provider search tool can help you.

Get started

- Go to **Medica.com/FindCare**
- Select your plan
- Go to the "Providers and facilities" section and choose "See your choices." Note: When looking for a behavioral health provider, go to the "Behavioral health" tile and choose "Start here."

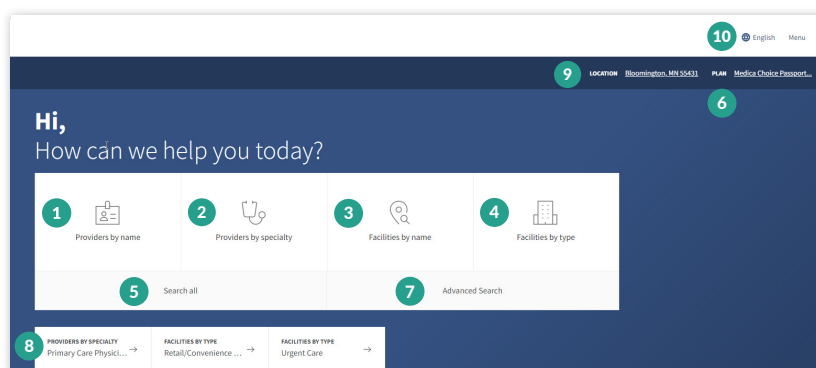


Note: Image may look different depending on your plan.

Search for providers, conditions, and facilities

You can search in several ways:

- 1 Provider name
- 2 Specialty type
- 3 Facility/clinic name
- 4 Facility type
- 5 Or search all at once
- 6 Make sure you're searching for providers in your specific Medica health plan. You'll get the highest level of benefits when you see providers in your plan's network.
- 7 Refine your search by setting distance parameters, provider languages, new patient acceptance, and more
- 8 View pre-filtered search results to help you quickly find certain types of providers and care
- 9 Choose your search location by entering a city, ZIP code, or state
- 10 Set your language preference



Search, sort, and filter tips

- 1 Sort your search further by “Best Match,” “Distance,” or alphabetically by “Name”
- 2 Set additional filters for distance, provider type and specialty, and more
- 3 Create a PDF of up to 300 search results and email it to yourself or others
- 4 Use the “Menu” in the top right to clear your search and start over

Explore other resources

You can access other parts of your Medica health plan here too.

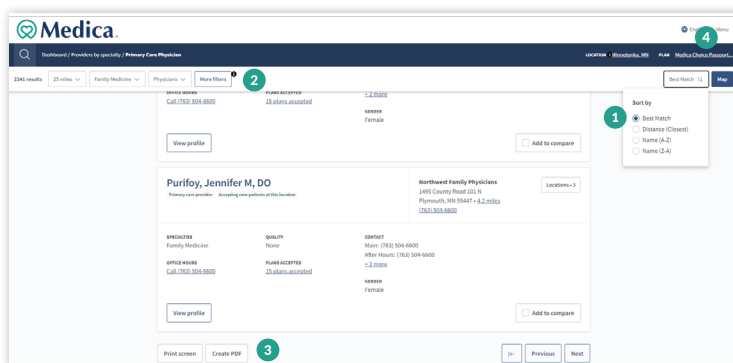
- Access the behavioral health directory to find a behavioral health provider for mental health and substance use disorders. **Note:** Some mental health providers may be displayed when searching “Providers by specialty” on the provider search tool, but those providers may not be covered through your plan for mental health and substance use disorders. Instead, search the broad network of behavioral health providers that are available in your network by choosing “Get started” in the “Behavioral Health” tile.
- When you’re unwell and away from home, find care through our Travel Program (only available for certain plans).
- Find a pharmacy in your network to quickly and easily fill prescriptions.

Medica Elect®/Medica EssentialSM members only

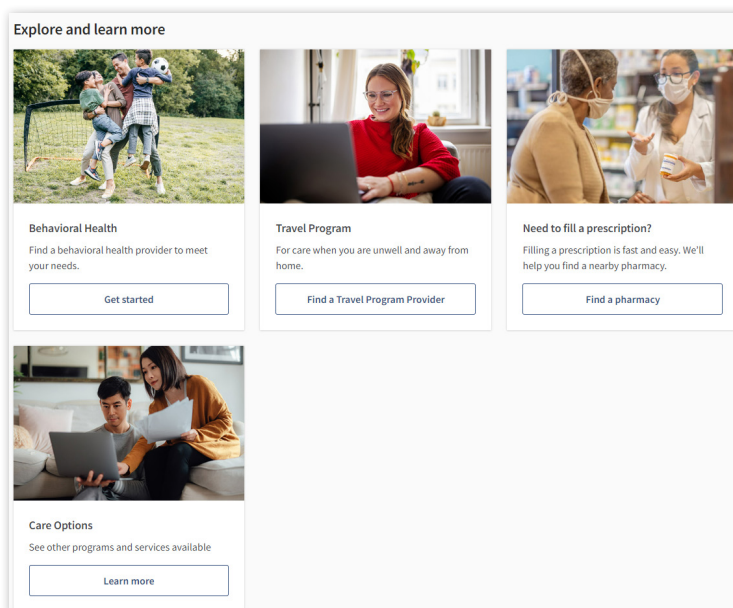
You enroll in a primary care clinic (PCC) that’s affiliated with a care system and provide the 11-digit PCC number for your selected clinic. This PCC coordinates your overall care and will help you find specialists in your PCC or care system, so you receive your highest level of benefits.

To search for a PCC, select the “Menu” and set your location area, then choose either the “Facilities by type” or “Facilities by name” tile. Select the search spyglass icon but do not enter anything in the search bar. Instead, select “More filters” and choose “Eligible Primary Care Clinic (PCC) from the options. Select “View profile” to see the PCC number and care system affiliation for that provider. Use the “More filters” option from your search results or the “Care System” tile on the dashboard to search for providers in your care system.

*Your search results may include providers in Medica’s nationwide Travel Program Network. Narrowing your results can help you find what you’re looking for more quickly.



If you don't find the provider you're looking for, try searching another way (by provider specialty if you don't know the spelling of the provider's name, for example).



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Have questions? We're here to help.

Call Member Services at the number on the back of your Medica ID card. (TTY: 711)